

## GOVERNMENT COLLEGE OF ARTS & SCIENCE, CHH.SAMBHAJINAGAR (M.S)

### Student's Satisfaction Survey Report 2022-23

A Students Satisfaction Survey was conducted online by the IQAC during the month of June 2023 through google forms. The students of undergraduate and post graduate classes gave their responses according to their satisfaction level. A total of 172 students gave their responses to 16 questions pertaining to various facilities offered in the college. The grading of the responses was from – not satisfied, moderately satisfied, satisfied to highly satisfied. B.AII year and B.Sc I year classes were more responsive to the survey.

The question wise responses were as follows:

1. In response to the question regarding the courses offered and its suitability to professional needs, 47% were satisfied, 35% were highly satisfied while 7.9 % were moderately satisfied.
2. 31.5% were highly satisfied with the quality of teachers, their preparation and knowledge while 44% were satisfied and 7% were dissatisfied.
3. Most of the students were satisfied with overall teaching and the testing and grading method during pandemic 25% were very highly satisfied, 41% were satisfied, 9.4 were moderately satisfied and 9.4% were not satisfied at all.
4. 31.3 % of students were highly satisfied with the flexibility of subjects offered in college, 44 % were highly satisfied, 10% were moderately satisfied while 6 % were not satisfied at all.
5. In response to the question regarding teaching aids and infrastructure available in the college 49 % were of the opinion that it was helpful, 22% believed that it was very helpful, 10% found it moderately helpful while 7% did not find it helpful.
6. 49% of the students were satisfied with the teacher mentor in the mentor-mentee scheme, 24 % were highly satisfied, 09% were moderately satisfied and 8 % were not satisfied, the remaining did not respond.
7. In the question regarding the cooperation of office staff in official procedure, 26% were highly satisfied, 43.8 % were satisfied, 2% were moderately satisfied while 9 % were not satisfied at all.
8. 43 % were satisfied with the cleanliness of the college while 24 % were highly satisfied and 11.5 % were moderately satisfied and 9% were not satisfied at all.
9. 35 % of the students were highly satisfied with NCC, NSS and Career Guidance Centre, 34 % were satisfied and 8 % were moderately satisfied and while 8 % did not find it useful.
10. For the question about safety in college, 41% were satisfied. 24% were very much satisfied, 11 % were moderately satisfied and 10 % were not satisfied.
11. 31.8 % students were satisfied with the library services, 43 % were highly satisfied, 10% were moderately satisfied, 8 % were dissatisfied and 3.7% did not respond.
12. With regards to moral and emotional support of teachers during pandemic 41 % were satisfied, 30 % were highly satisfied, 10.4% were moderately satisfied while 6 % did not find the teachers to be supportive.

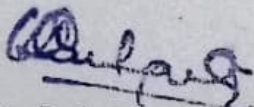
13. 38 % were satisfied with the selection of course, 32.3% were highly satisfied, 11.5 % were moderately satisfied and 10 % did not give any response.
14. Canteen facility drew mixed response like 32 % were satisfied, 22 % were highly satisfied, 9.4% were moderately satisfied while 16 % were not satisfied at all.
15. 40 % felt that student supportive system like Grievance Redressal cell, Career Guidance and Placement cell etc. were highly beneficial, 32% said that they were beneficial, 13.5% felt that they were moderately beneficial while 13.5% did not respond.
16. In response to the overall satisfaction regarding the college, 40 % were extremely satisfied, 33% were satisfied, 15.6 % were moderately satisfied and 9 % were neutral about it.

### **Remarks / Suggestions by the students:**

Most of the students are satisfied by the facilities and opportunities provided by the college, but certain suggestions need attention:

- 1) Cleanliness of campus and toilets to be maintained
- 2) A few students opined that the space available for self-Study in library is not sufficient and Silence should be maintained in the library.
- 3) More cleanliness should be maintained in the Canteen.
- 4) There should be more regularity in lectures. Some students expressed difficulties in studies due to irregularity
- 5) More students should be there in competitive exam classes. It will help for good association.
- 6) Students opined that there is no discipline in the circulation of notices by office. There is communication by office at the last moment, especially exam fees collection and form filling.
- 7) College website should be maintained properly for students' information. Meritorious students list and names should be there.
- 8) College authorities should make mandatory to everyone for attending lectures on daily basis.

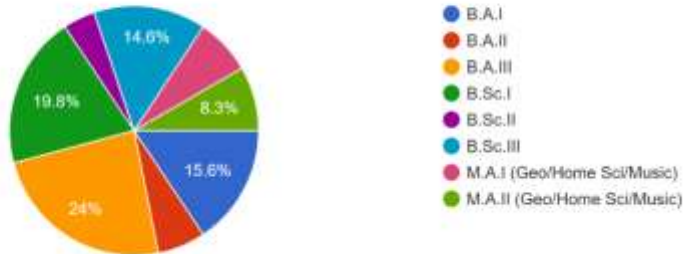


  
Prof. Dr. Rajendra H. Satpute  
Principal  
Govt. College of Arts & Science  
Aurangabad

# Graphical Analysis of SSS

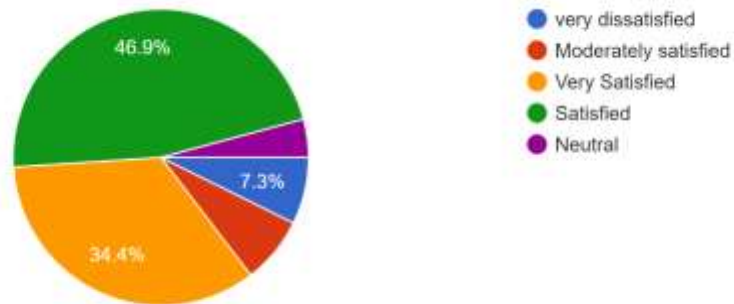
Class

96 responses



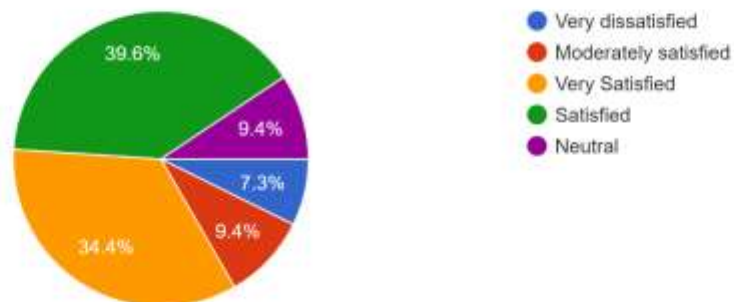
1. Are you satisfied with the courses offered in this college?

96 responses



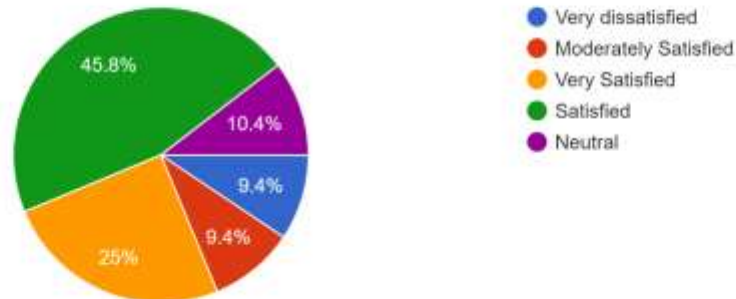
2. Are you satisfied with the quality of teachers, their preparation, their knowledge of subject and online teaching methods?

96 responses



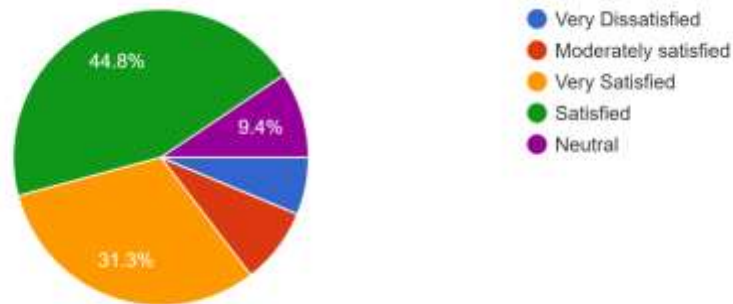
3. Are you satisfied with overall online teaching learning and evaluation methods adopted by faculty members? Express your opinion briefly in the last question

96 responses



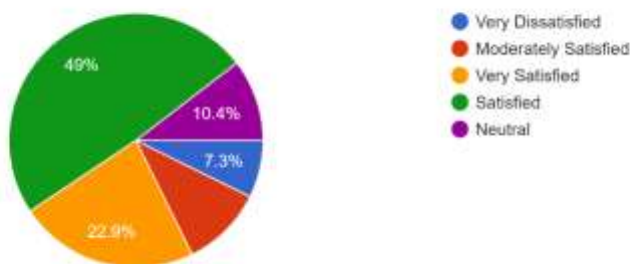
4. How satisfied you are with flexibility offered in the selection of optional subjects?

96 responses



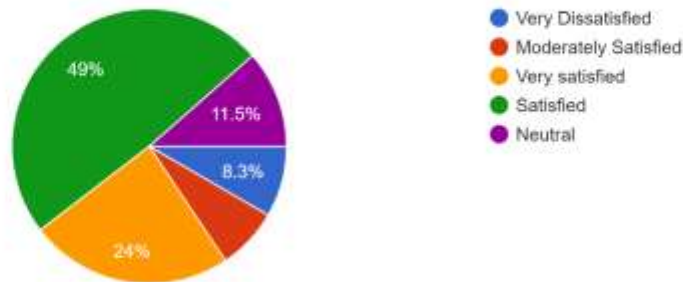
5. Do you think that teaching aids and infrastructure provided to you are sufficient and helpful?

96 responses



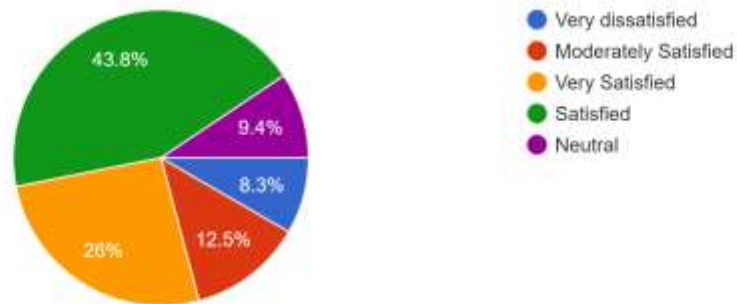
6. Are you satisfied with your Mentor teacher appointed under Mentor-Mentee Scheme?

96 responses



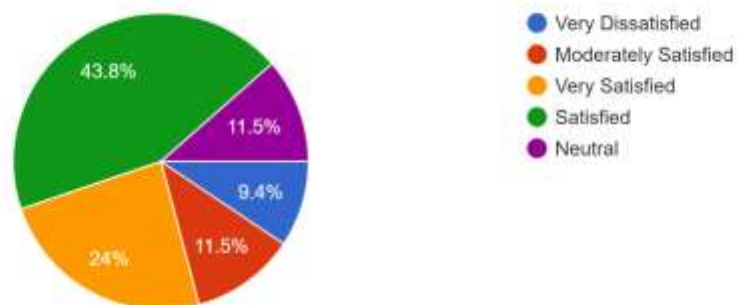
7. Are you satisfied with college office staff in official procedure?

96 responses



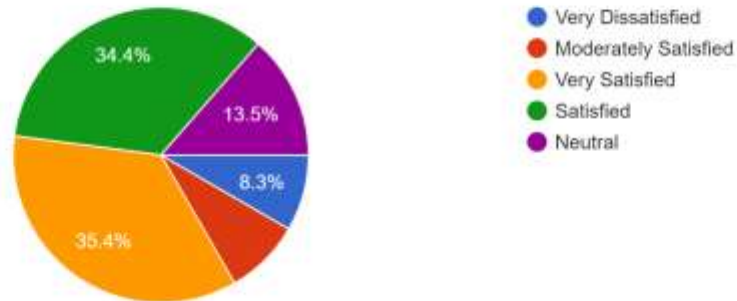
8. Are you satisfied with Maintenance and Cleanliness of campus?

96 responses



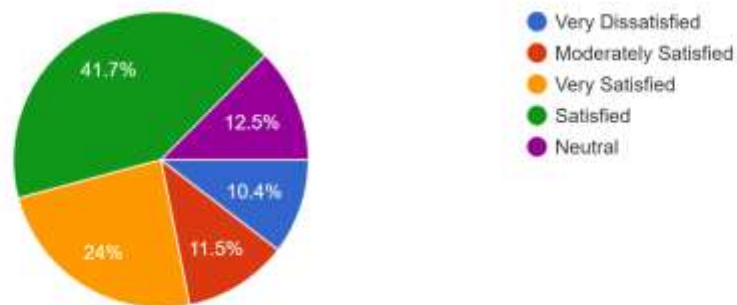
9. Are you satisfied with the extracurricular activities and schemes like NSS, NCC, Career guidance center, with respect to your overall progress?

96 responses



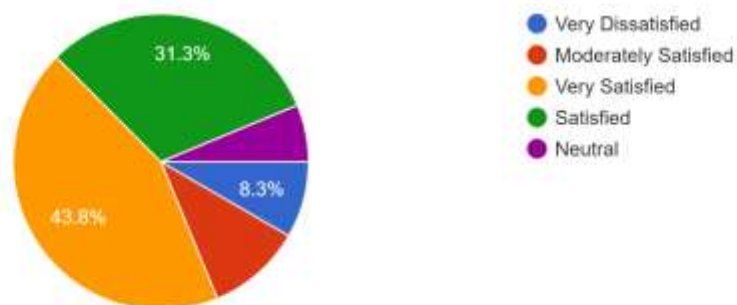
10. Are you satisfied with the campus safety in the college?

96 responses



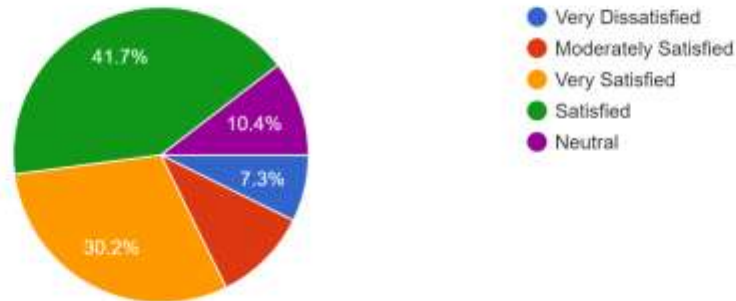
11. Are you satisfied with library services and books availability ?

96 responses



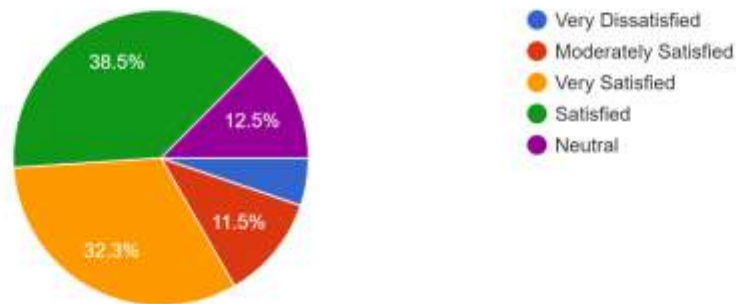
12. Are you satisfied with the level of support by teachers in your studies and emotional backing in the pandemic period ?

96 responses



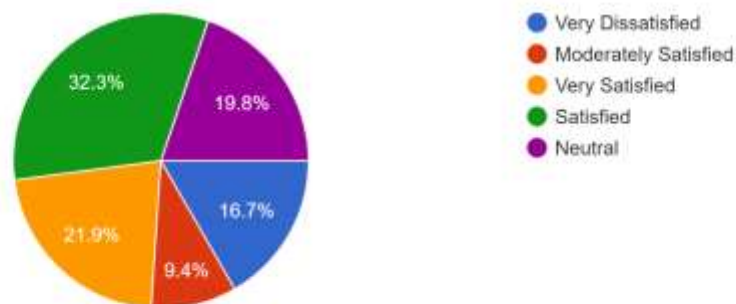
13. Do you feel that the courses selected are supportive to enhance your self-efficacy when you complete your course?

96 responses



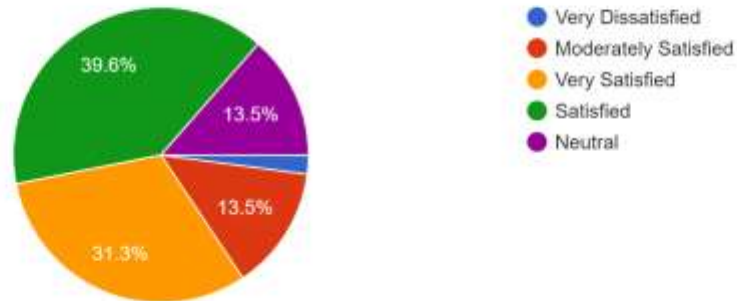
14. Are you satisfied with the Canteen/ cafeteria facility available in the college?

96 responses



15. Are you satisfied with the help provided to you by the students supportive cell i.e. Grievance Redressal, ICC, NCC, Student council, Competitive Exam Guidance Centre etc?

96 responses



16. Overall, how satisfied are you with this college? \*

96 responses

